IRON AUTO TRANSPORT

Contract Terms & Conditions
Please read, initial each item, and electronically sign.
You may fax to (954) 206-0391 or email dispatch@ironautotransport.com

1. Customer warrants that he/she is the registered owner of the vehicle, or has been authorized by the registered owner to act as customer’s agent, and has the authority to enter into this agreement.

2. By customer's and/or customer's agent's signature, IRON AUTO TRANSPORT, its agents and the motor carrier (Hauler) transporting the vehicle and their employees jointly and separately are authorized to operate and transport the vehicle from point to point or origin to destination specified in the Bill of Lading.

3. Customer agrees to prepare vehicle for transport by removing or securing any items that extend above or out from the standard body dimension of the vehicle (i.e. antennas, fender guards, all batteries, loose parts, low hanging spoilers, etc.)

4. Customer warrants that vehicle is operational and can be driven on/off Hauler's carrier under its own power. Should vehicle not be operational, Customer agrees to notify IRON AUTO TRANSPORT so that alternate arrangements can be made to load vehicle onto Hauler's Carrier. Should Hauler arrive to transport a vehicle that is not operational and Customer failed to report said condition of vehicle, Hauler WILL NOT be able to transport vehicle, the Customer order will be cancelled, and Customer's Deposit WILL BE FORFEITED AND NOT REFUNDED, as services by IRON AUTO TRANSPORT were rendered.

5. Customer agrees to make vehicle available to IRON AUTO TRANSPORT or its agents, by Customer's requested pick-up date. IRON AUTO TRANSPORT or its agents will employ best efforts to pickup and deliver vehicle within Customer's selected service pickup/delivery estimates reflected in Customer's quote; however due to unforeseeable factors that could result in delays, IRON AUTO TRANSPORT and its agents CANNOT GUARANTEE the date and/or time of pickup and/or delivery. All pickup and/or delivery dates and/or times are best estimates and IRON AUTO TRANSPORT makes no guarantees, either expressed or implied, regarding pickup and/or delivery dates and/or times.

6. Customer agrees to properly disclose any damage vehicle may have during the Customer/Hauler joint vehicle inspection BEFORE Hauler accepts vehicle for transport and/or loads vehicle onto the transport carrier. Customer will acknowledge condition of the vehicle by noting any and all damage on Bill of Lading and then sign Bill of Lading jointly with the Hauler. Upon delivery of vehicle to destination, Customer, and/or Customer's Agent along with Hauler will re-inspect vehicle, note any exceptions on Bill of Lading, and sign the Bill of Lading acknowledging receipt of vehicle. If any claim should arise as a result of vehicle's transportation, other than what was originally noted on the Bill of Lading at the time the vehicle was loaded at its origin, Customer has FIFTEEN (15) days to file a claim accompanied by TWO (2) written estimates of repair and photographs of claimed damages.

7. IRON AUTO TRANSPORT and/or its agents shall not be held liable for the following:
   * Damage present at the time of pick-up which was undetectable due to the vehicle's dirty condition.
   * Damage caused by leaking fluids, battery acids, cooling system anti-freeze fluids, industrial fallout, etc.
   * Damage resulting from vehicle's mechanical malfunctions, faulty exhaust assembly, faulty frame alignment, or faulty suspension.
   * Damage caused by road debris or any damage caused by Acts of God.
   * Damage resulting from customer overloading vehicle to be transported.
   * Damage as a result of...
     a) a vehicle that cannot be driven on or off Hauler's carrier under its own power.
     b) a vehicle that has defective or insufficient brakes, parking break, or parking gear.
   * Rental Auto Charges/Fees/Accruals

8. Customer acknowledges that the deposit paid to IRON AUTO TRANSPORT represents a portion of Customer's total transportation cost and agrees to pay the balance due either at the time vehicle is picked up OR upon delivery of vehicle to its destination. Acceptable payment methods for balance due are Cash, Cashier's Check, or Money Order ONLY.

9. Customer may cancel booking at any time PRIOR to the dispatching (assigning) of Hauler to pickup vehicle (prior to DISPATCH). All cancellations MUST be requested in writing by submitting a "Request for Cancellation" form. "Request for Cancellation" forms can be obtained by calling 855-365-IRON or sending an email to dispatch@ironautotransport.com requesting the form. Customer's cancellation MUST BE CONFIRMED by Iron Auto Transport PRIOR TO DISPATCH in order for Customer's deposit to be refunded in full. Once cancellation is confirmed, Customer will receive a full refund of deposit. Once a Hauler has been dispatched, IRON AUTO TRANSPORT's service has been rendered.
and Customer deposit **WILL NOT BE REFUNDED** as this will constitute payment for services rendered.

______10. **IRON AUTO TRANSPORT** works diligently to ensure Customers receive the best price and service. Simultaneously booking your vehicle for transport with **IRON AUTO TRANSPORT** and other auto transport companies undermines the service we can provide as Haulers will opt for the higher priced transport. In the event that **IRON AUTO TRANSPORT** fails to procure a Hauler for your vehicle as a result of multiple transport bookings, **Customer Deposit is Forfeited AND YOUR ORDER WILL BE AUTOMATICALLY CANCELLED. Deposit will NOT BE REFUNDED** as this will constitute payment for services rendered.

______11. Customer agrees to indemnify and hold harmless **IRON AUTO TRANSPORT** and its agents for any costs, expenses, damages, losses, and/or claims caused by the Customer's breach under this agreement. Venue shall be in Broward County, Florida for any litigation arising out of this Service Agreement.

By signing this contract, I agree and understand the terms and conditions listed above and authorize **IRON AUTO TRANSPORT** to obtain the services of a motor carrier (Hauler) to transport my vehicle. I further understand that **IRON AUTO TRANSPORT** is a broker and not the motor carrier (Hauler) that will physically transport my vehicle. **I understand that the Deposit paid to **IRON AUTO TRANSPORT** represents payment for services rendered by **IRON AUTO TRANSPORT** and is only a portion of my total transportation cost. As such, the Deposit is refundable or is not refundable ONLY as specified in items 4, 9 and 10 above.**

The terms and conditions described herein are standard terms and conditions used in conjunction with auto transport.

**Cardholder authorizes **IRON AUTO TRANSPORT** to charge credit card for the Deposit mentioned above and agrees to **IRON AUTO TRANSPORT** terms and conditions.**